



Safety & Security

Contacts for crime prevention, disaster preparedness, alarm systems and victim services.

Crime Prevention

BC Crime Prevention Association 1-888-405-2288

120-12414 82nd Avenue
Surrey, BC V3W 3E9

Coordinates “Seniors Safety and Crime Prevention” presentations to groups of seniors.

www.bccpa.org

Phone-Busters 1-888-495-8501

Provides a central source for complaints against telemarketing fraud in Canada. Phone the number above to report your complaint.

www.phonebusters.com

Disasters (Community)

Provincial Emergency Program Information 1-800-663-3456

Provides information on Emergency Planning. During a community disaster such as a blizzard, flood, or earthquake, telephone services may be disrupted. Be prepared by making plans with your family, friends or neighbours.

www.pep.gov.bc.ca

Fire

Fire departments throughout the Capital Region can provide education and assistance to seniors through public lectures or one-on-one consultations. To learn more about the fire prevention and safety services, call the number listed for your community in the front of the TELUS Phone Directory.

Emergency Response Medical Alarm/Alert Systems

Canadian Medic-Alert Foundation Toronto 1-800-668-1507

Application forms for ID bracelets available at most pharmacies or at the number above.

www.medicalert.ca

Victoria Lifeline 250-475-6415 #4 – 40 Cadillac Avenue 1-888-832-6073

Victoria, BC V8Z 1T2

Lifeline provides caring help at your fingertips 24 hours a day, 365 days a year. Pushing the help button on your Lifeline wrist band or pendant triggers a live voice connection with our associate who will send the help you need fast. In addition, our new Lifeline with AutoAlert provides an added layer of protection by automatically placing a call for help if a fall is detected and you cannot push your button because you are disoriented, immobilized, or unconscious.

www.lifeline.ca

See advertisement on page 60.

Price’s Alarms 250-384-4104

843 Fort Street

Victoria, BC V8W 1H6

Offers the Caregard system for personal assistance in case of fall and/or emergencies.

www.pricosalarms.ca

TIP!

Reassurance Calls provided by volunteers.

If you would like a phone call each day at a specified time to ensure that you are fine and free from medical problems.

West Shore residents contact:

RCMP at 250-474-8791

Greater Victoria area residents contact:

James Bay New Horizons at 250-386-4432.

Support Groups & Related Organizations

Poison Control

Poison Control Centre 1-800-567-8911
Provides information on poisons and treatment of poisoning.

Police Services

Crime Prevention, Community Policing, Victim Services

Municipal police and the Royal Canadian Mounted Police (R.C.M.P.) coordinate a number of programs such as Neighbourhood Watch, Assault and Theft Prevention, and Schemes and Scams and Cons, that help protect seniors from crimes. These programs and the BC Government's Victim Assistance Program help victims of assault or robbery protect themselves and their homes, as well as recover from these experiences. For more information on the programs in your community please contact the non-emergency number at the police department or R.C.M.P. office listed in the front of the TELUS Phone Directory.

Victim Services

**Greater Victoria Police
Victim Services 250-995-7351**

850 Caledonia Avenue
Victoria, BC V8T 5J8

Provides short-term emotional and practical support to victims of crime and/or sudden trauma. We provide court support, safety planning and offer assistance with Crime Victim Assistance applications and Victim Impact Statements.

www.gvpvs.org

Victim Link 1-800-563-0808

A victim information line provides general information and referrals throughout BC for victims of crime.



Support Groups & Related Organizations

Wide range of support groups and related organizations listed by topic.

Aging Research and Education

**Centre on Aging
University of Victoria 250-721-6369**

Sedgewick A Wing

PO Box 1700

Victoria, BC V8W 2Y2

COAG conducts research that contributes to improving the health and quality of life of an increasingly diverse population of older adults, and to assist them, their families, health care providers, and governments in meeting the challenges and potentials of an aging society. The Centre distributes information in many ways including workshops, lectures and seminars.

www.coag.uvic.ca

AIDS

AIDS Vancouver Island 250-384-2366

3rd Floor, 713 Johnson Street

Victoria, BC V8W 1M8

Intake assessment and referral, support groups, counselling, resource centre, speakers bureau, helpline, recruiting and training of volunteers.

www.avi.org