



# Safety & Security

*Contacts for crime prevention, disaster preparedness, medical alarm systems and victim services.*

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## Crime Prevention

**BC Crime Prevention Association**      **1-604-291-9959**  
or **1-888-405-2288**

275-6450 Roberts Street

Burnaby, BC V5G 4E1

Coordinates "Crime Shield" - an educationally-based crime prevention initiative; including "Seniors Safety and Crime Prevention" presentations to groups of seniors.

[www.bccpa.org](http://www.bccpa.org)

**Phone-Busters**      **1-888-495-8501**

Provides a central source for complaints against telemarketing fraud in Canada. Phone the number above to report your complaint.

## Disasters (Community)

### Provincial Emergency

**Program Information**      **1-800-663-3456**

or the Municipal Hall listed in the blue pages of the TELUS Phone Directory. During a community disaster such as a blizzard, flood, or earthquake, telephone services may be disrupted. Be prepared by making plans with your family, friends or neighbours. Tune into local radio stations for information and instructions from local authorities.

## Emergency Response Medical Alarm/Alert Systems

### Canadian Medic-Alert Foundation

**Toronto**      **1-800-668-1507**

Application forms for ID bracelets available at most pharmacies or at the number above.

[www.medicalert.ca](http://www.medicalert.ca)

**Life Call of Canada**      **1-800-661-5433**

102-4209 99th Street

Edmonton, AB T6E 5V7

**Victoria Contact:**      **250-361-5124**

**Victoria Lifeline**      **250-475-6415**

#4 - 40 Cadillac Avenue

Victoria, BC V8Z 1T2

An easy to use personal response service that enables you to receive help 24 hours a day, 365 days a year. By pressing the waterproof help button you wear, you will be connected to a trained response centre associate who will ensure you receive the appropriate help you need. With the service you can answer your phone at the push of your help button and set up automatic medication reminders.

[www.lifeline.ca](http://www.lifeline.ca)

See advertisement on page 70.

**Price's Alarms**      **250-384-4104**

843 Fort Street

Victoria, BC V8W 1H6

[www.pricosalarms.ca](http://www.pricosalarms.ca)

## Fire

Fire departments throughout the Capital Region can provide education and assistance to seniors through public lectures or one-on-one consultations. To learn more about the fire prevention and safety services, call the number listed for your community in the front of the TELUS Phone Directory.

## Police Services

### Crime Prevention, Community Policing, Victim Services

Municipal police and the Royal Canadian Mounted Police (R.C.M.P.) coordinate a number of programs such as Neighbourhood Watch, Assault and Theft Prevention, and Schemes and Scams and Cons, that help protect seniors from crimes. These programs and the BC Government's Victim Assistance Program help victims of assault or robbery protect themselves and their homes, as well as recover from these experiences. For more information on the programs in your community please contact the non-emergency number at the police department or R.C.M.P. office listed in the front of the TELUS Phone Directory.

## Victim Services

### Greater Victoria Police Victim Services

**250-995-7351**

850 Caledonia Avenue  
Victoria, BC V8T 5J8

Provides short-term emotional and practical support to victims of crime and/or sudden trauma. We provide court orientation and accompaniment and offer assistance with Crime Victim Assistance applications. Serves 13 municipalities in Greater Victoria through police departments and RCMP agencies.  
[www.gvpvs.org](http://www.gvpvs.org)

### Victim Link **1-800-563-0808**

A victim information line provides general information and referrals throughout BC for victims of crime.



## Support Groups & Related Organizations

*Wide range of support groups and related organizations listed by topic.*

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## Aging Research and Education

### Centre on Aging University of Victoria **250-721-6369**

Sedgewick A Wing  
PO Box 1700, Stn CSC  
Victoria, BC V8W 2Y2

The Centre on Aging is a multidisciplinary research centre established to add to the body of knowledge in aging by conducting, stimulating and encouraging rigorous basic and applied research. Research is conducted in partnership with seniors, their families, organizations, healthcare providers, and the government. Also provides a focus, impetus and direction to the university's (and the region's) activities in the area of aging; as well as disseminating knowledge on aging.

[www.coag.uvic.ca](http://www.coag.uvic.ca)

## AIDS

### AIDS Vancouver Island **250-384-2366** AIDS Helpline: **1-800-665-2437**

1601 Blanshard Street  
Victoria, BC V8W 2J5

Intake assessment and referral, support groups,